

# RMA REQUEST FORM



Please, Fill In And Fax This Form  
To Us On : (02) 9798 3668

34 Thomas St - Ashfield  
NSW - 2131- AUSTRALIA

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**Company Name:**

**Phone Number:**  **Fax Number:**

**E- Mail Address:**

**Contact Person:**

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**Product Code:**

**Description:**

**MacSense Invoice #:**  **Serial #:**

**Purchase Order #:**  **Quantity:**

**Date Purchased:**

**Reason For Return:**

When requesting an RMA for return of faulty goods or credit, please complete the above details. The RMA number is valid for 21 days and must be displayed clearly on the package and must accompany returned goods. Goods must be shipped freight prepaid. Original packaging, manuals, cables, additional software and chords are to be included with the goods. Returned goods will be thoroughly tested. If no problem is found a service charge of \$ 50 may apply and all shipping charges will be the responsibility of the customer. Warranty of the product will be in line with the manufacture's obligations unless otherwise stated. Goods returned for credit will incur a 20% restocking fee and will not be accepted unless they are returned in the condition that they were originally shipped.

**Signature:**  **Print Name:**

**Date Issued:**